

ESTABLISHED SOLUTIONS TO STREAMLINE CLAIMS MANAGEMENT

Operational Savings

HPS auto adjudication and carrier claims portal for accurate, real-time claims payment information drive MLR savings

Cost per claims decreases reduce required human capital, paper processing, and accuracy-based errors

Cost Per Claim

When you contract with HealthPlan Services' ClaimsLink, you're choosing a partner that has an established track record in claims administration. Some of the qualities that give our clients peace of mind include:

- 40-plus years of experience in administering claims for national carriers and affinity groups
- 70% auto adjudication rates
- More than 55% of all claims are received electronically through a secure, HIPAA-compliant EDI
- Over 5 million claims processed per year

LIMIT LOSS WITH ACCURATE ADMINISTRATION

Under new healthcare reform guidelines, meeting minimum medical loss ratio (MLR) is a big concern for most carriers. Accurate claim verification and processing will be a critical part of compliance. With HealthPlan Services' ClaimsLink, you can adhere to MLR limits while responding quickly and accurately to member requests.

We have a robust knowledge base of best practices that improves the accuracy of claims payments and reduces denials. This expertise allows us to build a platform that delivers:

- Industry-leading customer service

- The latest technological solutions
- A seamless interface for pre-certification, medical management and other services with outside companies

We have all the tools necessary to maximize claims handling capabilities. Our advanced editing system, special investigation unit (SIU) for potential fraud identification, and in-house nurse review of medical information further increase our value to you.

MONITORING YOUR CLIENTS AND OURSELVES

ClaimsLink undergoes regular third-party audits to make sure our services meet regulatory and industry standards. One area where this compliance is most apparent is in our reporting capabilities. By using our proprietary software,

we can quickly generate and distribute usage and eligibility reports. And because the majority of our system, including data processing, is automated, these reports accurately reflect real-time information.

INCORPORATE OUR SERVICES TODAY

Whether you offer medical, short-term medical, limited medical, dental, life, disability, critical illness or a combination of plan types, HealthPlan Services' ClaimsLink can administer your

claims. We can migrate large blocks of members to our platform quickly to begin management right away.

For more information on HealthPlan Services' ClaimsLink, contact a HealthPlan Services LinksSM representative at 877.300.9488 or Links@healthplan.com.